

**LATE PAYMENT  
HEALTH INSURANCE  
CALIFORNIA**

Date

Red Tape Insurance  
12345 Paperwork Blvd.  
Mt. High, CA 90000

To Whom It May Concern:

As of this date, I have not yet received payment, denial or notice of contest of claim for the services which were submitted to your office on (Date)  
According to Section 1371 of the California Health and Safety Code, "any health care service plan shall reimburse or contest the claim no later than 30 working days after receipt of claim.... interest at the rate of 10% per annum shall accrue after the 30th working day.

I am sure this delay is an oversight on your part and that this letter will prompt immediate payment including appropriate interest due for late payment. If, however, I do not receive payment within 10 days from receipt of this letter, I will assist the patient in filing a complaint with the Department of Insurance for immediate investigation of the violation of the Health and Safety Code.

Thank you for your prompt attention to this matter.

Sincerely,